



Basic Crisis Negotiation

August 27-29, 2014

Richland Police Department

Presented By:

Tactical Avenues LLC

Course Overview: Evolution of the SWAT/CNT process & the LAPD model, critical elements of CNT and active listening skills, confidence in negotiating skills, situations simulations, psychologist's role during the negotiation process, CNT case studies, verbal strategies for different scenarios, breakout CNT "role playing" sessions, NYPD HRT incident, psychological principles of crisis negotiations, active listening skills and classroom exercise, SWAT concepts and introduction of the Tactical Operations Center (TOC), third party intermediaries, case study, BSSS considerations, psychological issues for returning veterans, implications for negotiations, do's and don'ts of negotiations, role playing session and CNT test/debrief/evaluations and closing remarks.

Instructors: Dain Hurst (LAPD SWAT Team Leader) Rick Anzaldo (LAPD SWAT Team Leader)

Date : August 27 – 29, 2014

Location: Richland Police Department (871 George Washington Way, Richland Washington 99352)

Point of Contact: Sgt. Wayne DuBois, Richland PD – 509-942-4940 or wdubois@CI.RICHLAND.WA.US

Fee: \$350

Registration: Email Don Anderson at don@tacticalavenues.com

1. _____
Agency name, address and phone number
2. _____
Officers name, address and phone number